Diamond Gard™ SPC Limited Warranty

Power Dekor Diamond Gard™ SPC products carry a limited residential and limited light commercial warranty against manufacturer and workmanship which relate to manufacturing defect, wear resistance, waterproof, structural integrity and scratch resistance, as long as they continuously own the home or commercial location where the product is installed for the period of the warranty.

Limited Warranty Term Length for Applicable Years

Limited Manufacturing Defect Warranty

Power Dekor warrants the flooring in their original manufactured condition to be free from defects in material and workmanship including milling, assembly, dimension and grading for a period of one year from the date of delivery.

Limited Lifetime Residential Wear Warranty

Power Dekor warrants that for the duration of the service life of the flooring and under normal residential conditions and uses, the surface protective coating will not wear-through from foot traffic to the point of exposing the substrate layer of the flooring.

Limited Lifetime Residential Waterproof Warranty

Power Dekor warrants that for as long as the flooring is in service, top surface water exposure from normal residential activities and uses, will not damage the structural integrity of the flooring.

Limited Lifetime Residential Structural Integrity Warranty

Power Dekor warrants that for as long as the flooring is in service, under normal residential conditions and uses, the cohesion between the layers of the product will remain intact and the flooring will remain stable.

Limited 10 Year Residential Scratch Resistance Warranty

This Power Dekor flooring is about twice as scratch resistant than typical vinyl flooring. We warrant the scratch resistance to require at least 20 N (newtons) to scratch through the protective finish and visual layer when tested according to the ASTM D7027 (Hoffman) scratch testing standard.

Limited 10 Year Residential Pet Scratch Warranty

Power Dekor warrants that for the warranty duration the flooring should not scratch through to the core substrate from normal pet wear.

Limited 10 Year Light Commercial Wear Warranties

Power Dekor warrants that for the warranty duration, under normal conditions and uses, the surface protective coating will not wear-through from foot traffic to the point of exposing the substrate layer of the flooring.

Definitions:

1. “Residential use” means that the original purchaser owns and resides in the home where the product was installed.
2. “Light Commercial use” means conditions and foot traffic which moderately impact the flooring. Examples: Small restaurant (excluding wet area), doctor/dental offices, nursing home common areas, lounge (excluding service area), interior entryways, elevators, office conference rooms, hospitality rooms, vending areas, art galleries, banks, bookstores, boutiques, office waiting area, gift shops, hotel rooms, jewelry stores, professional offices, photography studios, styling salons, rented or leased dwelling places.
3. “Waterproof” means water exposure on surface of the flooring resulting from normal residential activities will not damage the structural integrity of the flooring.
4. “Structural integrity” is defined as “the cohesion between the composites or layers of the product” which will remain intact when installed, cared, maintained and placed in service conditions according to manufacturer’s instructions during service life of the product. Attached backing (I.e., EVA foam) is not part of composite unit, therefore it is excluded.
5. “Normal wear” is defined as usage of the flooring product such as walking on, vacuuming, dragging objects with soft contact surfaces. The dragging of heavy items or items with sharp or abrasive contact surfaces does not constitute normal activities.
6. “Normal pet wear” is defined as typical usage of the flooring product by pets (cats and dogs) such as walking on, running on, jumping and playful activities. Attempts to “dig” through the flooring is not normal pet wear.

The decorative layer of vinyl floor is resistant to color changes from light exposure. But it is not absolutely light color fast. Exposure to light will affect the appearance of the floor. The level of change is dependent on the intensity of the light and length of exposure. Power Dekor does not warrant against appearance changes in the planks. Any sample, photos or models is for demonstrative purposes only and they do not create a warranty of any kind that the goods you purchased shall conform thereto. Power Dekor does not warrant against variations between samples, photos or models and the installed flooring.

General Terms and Conditions:

- Limited warranty applies from the date of delivery date and only to the original owner of the floor.
- Damages resulting from misuse, negligence, spike heeled shoes, pebbles, sand, other abrasives or abuse including, but not limited to, scratches, cuts, burns, stains, indentation, improper or insufficient maintenance, use of steam cleaners, and lack of proper floor protector are not covered by this warranty.
- The flooring must be used indoors in dry, climate-controlled areas. This limited warranty does not apply if it is used outdoors or otherwise exposed to uncontrolled climate conditions.
- This warranty excludes noises of all types (creaks, squeaks etc.) emanating from the floor and/or subfloor.
- This warranty excludes floors which have been installed in areas without adequate temperature control and/or when temperature has not been maintained within 32°F (0°C) to 100°F (37.7°C).
- Dissatisfaction or damage due to improper installation or installation contrary to Power Dekor recommendations will void the warranty.
- Expansion of the floor caused by sunlight and/or excessive temperature is not considered a defect

under this warranty.

- Labor on material installed with obvious defects is not covered by this warranty.
- Labor costs on repair or replacement of material which was not originally professionally installed are not covered by this warranty.
- Any discoloration or bond failure on Power Dekor products resulting from improper adhesive selection or application is not covered by this warranty.
- Installation utilizing adhesives other than those recommended and approved by Power Dekor products may cause damage to the floor and void this warranty.
- Problems due to moisture, mildew, alkaline substances or hydrostatic pressure in the subfloor are not covered by this warranty.
- Using non-recommended floor care products may damage the floor and void the warranty.
- Products sold “AS IS” or products described as “thrift,” “antique,” “tavern,” “bargain,” “cabin grade,” “seconds,” “economy grade,” “rustic,” “close-out,” “off-goods” or “non-standard.”

Power Dekor® reserves the right to final judgment regarding claim approval.
This limited warranty is made solely to the original purchaser of Power Dekor® products and is not transferable under any circumstances. Limited warranty period begins on date of delivery. This limited warranty is expressly in lieu of any other expressed warranty whether oral or written. No representative, employee, or agent of Power Dekor®, or any other person, is authorized to assume for Power Dekor® any additional liability or responsibility in connection with Power Dekor® products. Consequently, agents, employees, distributors, and dealers of Power Dekor® are not authorized to make modifications to this limited warranty, or additional warranties on behalf of Power Dekor®. Accordingly, additional statements such as dealer advertising or presentations, whether oral or written, do not constitute warranties by Power Dekor® and should not be relied upon. Power Dekor® reserves the right to modify or change this warranty.